



B2Sky Utazási Iroda Kft. (B2Sky) is a legally-constituted Hungarian company registered in Budapest with fiscal identification number U-001881 based at H-1138 Budapest Váci út 168 „B” 1/1 (EU-VAT no: HU 26760096 represented by Mr Balint Kenderes, Managing Director).

General Terms & Conditions of the present agreement apply to all single services and package programs for groups and individual guests (round trips, accommodation, transfers, and excursions) and services in other destinations provided by B2Sky for its Partners and Customers upon request of order, subject and according to prices, cancellation and payment conditions displayed when making each reservation. This legal statement and privacy policy are an integral part of the conditions and partnership agreement of B2Sky which cannot be separated from the General Terms & Conditions, operations or reservations.

1. All prices indicated in Tariff are gross and valid in EURO (€) or USA Dollar (USD). The final price for any booking is the price quoted on the confirmation and this must be taken as understood.

2. All prices include local service fees if and only if ordered through a company or travel agent, any customs.

3. B2Sky have the right to amend the rates in case the Government of Hungary changes the existing taxes or applies any new taxes. Rates are subject to change of EUR/HUF USD/HUF exchange rate, VAT, city tax, modification of official entrance fee rates in 2019 and the number of guests travelling together.

4. Requests and orders will only be accepted in written form by (filling application form of 40th WCP <https://wcp40budapest.com/>), orders placed by telephone shall then be requested in writing. The order should contain all important information and details: date of arrival and departure, names, number of guests, type of transportation required, requested services, meals, and method of payment. B2Sky will confirm the reservation in writing within 2 working days. The confirmation contains the booked services, prices, options, deadline of cancellation and payment.

5. Should you wish to cancel your trip or services you may do so by writing to B2Sky. If you cancel part or full service after confirmation of your order is made- you will be liable to pay the applicable fees in 100% of the total amount booked and confirmed, after the booking got confirmed by B2Sky.

6. Should you fail to comply with payment deadlines, booking will be automatically cancelled and we will not accept any subsequent claims and/or complaints from you.

7. Payment: the counter value of the services provided have to appear in B2sky's bank account in full without any deduction due to any reason and/or specially without any deduction of any bank charges attributable to the bank of the Partner.

8. Should any guest leave the hotel before the end of their booked stay it is not possible to refund the unused nights and services and we reserve the right to charge the passenger for their full original stay and services.

9. A service are book as part of the full service package, therefore certain parts of the package cannot be altered or cancelled without costs to us. For this reason, B2Sky will not offer any refund on packages, nor will any refund be given for any item of a package not utilised or cancelled during travel.

10. Modifications to extend the reserved period shall be subject to availability; in a trip with an extension, the price shall be modified accordingly. No modification fee will be applied in case of increase of number of rooms and/or nights.

11. Actual contents of regular sightseeing itineraries and/or times are subject to change without prior notice.

12. Vismaior: reservations made via B2Sky may be cancelled by request of either party with no extra penalty whatsoever in the event of force majeure, such as, without restriction, war, revolution, acts of terrorism, closure of borders, epidemics, catastrophes which may affect the various destinations and, specifically, the location of the accommodation establishment at destination, as well as the country of origin of the guests.

13. The customer or the traveller shall be exclusively responsible for the procurement of any documents required for entry or transit (including but not limited to valid passport, valid identity card or visa). B2Sky shall, however, not be liable vis-à-vis the customer or the traveller for any delayed or defective issuance or delivery of visa or for visa rejections and any consequences thereof However B2sky will help the process of obtaining such documentation for this case pelase contact: travel@wcp40budapest.com

14. Behaviour on our premises: You must make sure that you, the members of your party and anyone visiting you at the Hotel behave in such a way that they do not cause a nuisance or unreasonable disruption to the Hotel, its guests or employees, or to any other visitor to the Hotel. You agree that you and the members of your party will comply with the Hotel rules and regulations.

15. Clients have to organize their own insurance for the period of full trip organized by B2Sky in advance before their departure.

16. These General Terms and Conditions and any agreements or arrangements of any kind concluded between the customer and B2Sky shall be governed by Hungarian law.

17. Any disputes between the customer/traveller and B2Sky arising out of or in connection with these General Terms and Conditions or any agreement shall be submitted to the exclusive jurisdiction of the ordinary courts in Budapest, Hungary.

18. Contact: B2Sky Travel: general E-mail: travel@wcp40budapest.com ; sales@b2sky.hu
Emergency phone no. (Outside official hrs): +36-70-775 88 33

I have understood, acknowledged and accepted the above terms and conditions.

Date:

B2Sky Travel Hungary Ltd
Customer/ Contracting Party

B2Sky Utazási Iroda Kft.

1138 Budapest Váci út 168 Bép 1.

Phone: +36-1-296 2433, 279 6896 E-mail: sales@b2sky.hu

www.b2sky.hu / Licence nr: U-001881